



Customer Survey Form

If you've recently received products and/or services from us, we would like you to assess your level of satisfaction with these products and services. Please use our friendly form below.

*Fields marked in **bold** are required.

[Your identification]

Name: _____

Company: _____

Phone: _____ ex. (000) 555 – 5555

Cell Phone: _____

Email: _____

Aircraft Type: _____

Aircraft S/N: _____

Date Work Performed: _____

[Quotation Process]

If applicable, did we respond with a quotation promptly? Yes No

If No, please comment below.

Were our terms, conditions and quotations clear to you? Yes No

If No, please comment below.

[Order Placement Process]

Were you satisfied with our acknowledgement of your Order: Yes No

If No, please comment below.

Were you satisfied with the deliver date we agreed upon? Yes No

If No, please comment below.

If we communicated with you n your order, were all issues resolved to your satisfaction?

Yes No

No Communication Needed.

If No, please comment below.

[Delivery, Packaging, Product and Support Services]

Did we deliver the product on schedule?

Yes No

If No, please comment below.

Was our packaging satisfactory?

Yes No

If No, please comment below.

Did our product meet your specification requirements?

Yes No

If No, please comment below.

Were you satisfied with product quality and/or services rendered?

Yes No

If No, please comment below.

[Invoicing and Credit for Payment]

Was our invoice accurate and promptly received?

Yes No

If No, please comment below.

Did you receive accurate credit for payment?

Yes No

If No, please comment below.
